

LIMITED LIFETIME WARRANTY: Page 1

Authentic antiqueswoods agrees to warranty our product and installation for as long as you own your floors providing that the following conditions are met:

This warranty is filled out by all parties prior to delivery of the wood.

Our Job:

We will follow the installation instructions as laid out in the FAQ section of our web site titled "Terms for warranty coverage". authenticantiqueswoods.com.

In the event of an issue, we reserve the right to repair or replace the boards in question. The repairs will be done in such a way as to bring the quality of the boards up to what was displayed for your particular wood.

If we are told to instal and when we arrive the job site is not ready for installation, we reserve the right to stop work until the site is ready. We have the right to ask for compensation for any day(s) wasted by driving to an unprepared site.

Your Job:

To provide the environment we need in order to complete our job and to maintain the environment after the installation and to maintain the floors according to the instructions spelled out in the FAQ section of our web site titled "Terms for warranty coverage". authenticantiqueswoods.com.

To inform your builder or any individual who you have authorised to look after the project of what is required of them during the project. The builder, your agent or any sub-trades are paid by you and it is your responsibility to ensure that they are following directions.

Just In Case:

In the event there is an issue regarding your floors, analysis of the problem and determining fault will be done by using the nwfa's (National Wood Flooring Association) technical manual.

In the event that agreement isn't reached by this method, The homeowner can hire a certified wood floor inspector who is certified by the nwfa. A list of nwfa wood floor inspectors can be provided to you by Authentic Antiqueswoods. Credentials must be provided by the inspector and kept on file with the homeowner and a copy of them must be provided to Authentic Antiqueswoods or the report will not be accepted. Inspections done by competitors looking for work or anyone who may gain from a faulty report will not be accepted. Both the homeowner and Authentic Antiqueswoods will be permitted to contact the inspector with any written documents they may have which could help the inspector determine the problem, the inspector has the right to disregard anything that he/she considers to have no bearing on the problem. After the inspection

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report is filed, it will be considered the final authority on determining fault and repair method. Whomever is determined to be at fault will pay for the cost of the inspector, or the cost will be split according to fault if blame is shared.

If Authentic Antiquewoods is at fault it will do as stated above in the "our job" section as well as pay for the inspector. Authentic Antiquewoods is not responsible for moving or storing furniture or providing housing for the homeowner or any tenants.

If the homeowner is at fault, a quote for repairs will be provided to you by Authentic Antiquewoods. After which it is your choice as to whether you choose to proceed with repairs.

If fault is shared, a quote for repairs will be provided, the total cost will be split or you may choose not to proceed with repairs. Authentic Antiquewoods will only split the cost of repairs, no cash settlement will be offered.

Homeowner has read and understands the Terms for warranty coverage as found in the FAQ section of authenticantiquewoods.com:

Initial:..... Date:.....

Homeowner has read, understands and accepts the terms of this warranty:

Signature:.....Date:.....

Authorised agent of Authentic Antiquewoods:

Signature:.....Date:.....

All signatures must be original and in ink. Print and sign 2 copies. Mail both to:

Authentic Antiquewoods

706140 County Rd#21

Mulmur, Ont

L9V 0W4

An agent will sign both forms and return 1 to you, the other will be kept on file with Authentic Antiquewoods.