

## TERMS FOR WARRANTY COVERAGE: Page 1

Product quality will be delivered in the same condition as is displayed at the studio located at: 706140 county rd #21, mulmur, ont L9V 0W4 as well as is described in our literature and displayed in our home show booth.

A defect in the wood is described as any irregularity that was not advertised for your particular flooring as different types of flooring have different levels of distress. It is understood by all, that the barnwood is not select or better product. It is all mill run used barnwood and will have distresses in it as displayed.

Should any defects in the boards or installation be detected that has not been advertised for your particular wood type, Authentic Antiquewoods will repair or replace the trouble area at our discretion to bring your floors up to what was displayed.

The warranty will not cover issues that arise due to other peoples works or actions. Such as a weak or poorly made sub floor may cause an irregular, uneven surface to the floor or squeaks or issues like these.

Nor does the warranty cover abuses to the floor such as water damage, scrapes, dents, gouges or things like these.

Nor does the warranty cover damage due to improper maintenance or humidity controls.

The floors must be adequately protected by you or your agent during construction. Damage done during construction due to ineffective protection for the work continuing by other trades is not our responsibility. Do not tape to the floors. Allow the varnish to cure before covering. The speed the varnish cures changes with the environment. Consult the varnish manufacturers instructions for dry and cure times.

Proper maintenance:

Maintenance methods and humidity levels are spelled out in the FAQ section of our web site or on the National Wood Floor Associations web site.

Modest changes in the humidity will cause slight movement in the boards through the seasons, this is normal.

The relative humidity in your house must be established at your comfort level prior to the flooring being delivered. This humidity level must be maintained while allowing for seasonal changes.

The wood will acclimatise to this RH. If the RH changes in an extreme way, the boards will either expand or contract causing gaps, cupping or buckling.

This is an environmental issue that can't be controlled by Authentic Antiquewoods. Therefore is not warranted.

This is an especially critical issue with new construction and appropriate steps must be taken by

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the homeowner or their agent to control the humidity caused by curing concrete, drywall plaster, paint, etc.

Adequate heat, de-humidification or humidification must be provided during construction as well as after to maintain the RH that the wood acclimated to.

Recommended RH levels can be found in the faq section of our web site or on the National Wood Floor Associations web site: [nwfa.org](http://nwfa.org)

Cleaning the floors:

Do not wet mop your floors.

Do not wax your floors.

Do not use harsh cleaners or detergents even if they are labeled as safe for hardwood floors, they may be ok for pre-finished but may damage your varnish or leave a residue behind that will make touch ups impossible. If the varnish won't stick due to soap or wax residue, warranty will be void.

Clean up spills promptly.

Use floor mats to keep dirt off the wood.

In the event of a spot or spill or general cleaning, follow this procedure. Vacuum 1st using a soft brush head. If that's not good enough to clean the dirt, dust mop the area using a microfiber pad. If that won't solve the issue, use a damp cloth, not wet. If you must use a cleaner, use Minwax or Bona floor cleaner or a hardwood floor cleaner provided by a Varnish manufacturer. These products are available at most hardware stores in the paint/stain area.

Use felt pads under all furniture.

Do not drag or drop furniture or appliances. Be especially aware of this when installing the fridge, etc.

Keeping pets nails trimmed will help reduce scratches they may make.